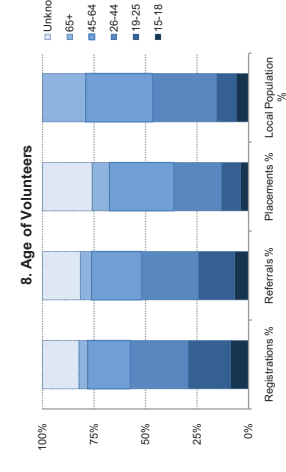
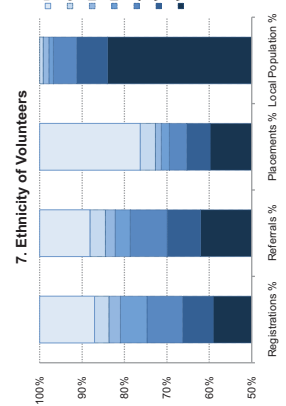
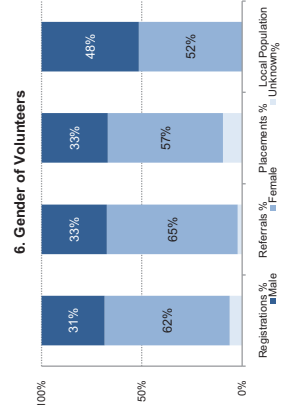
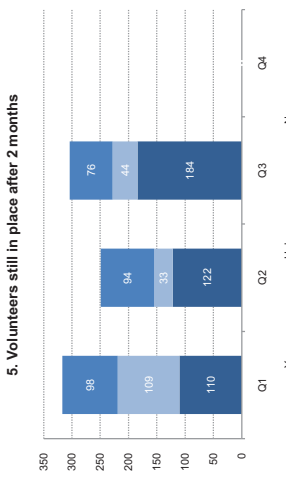
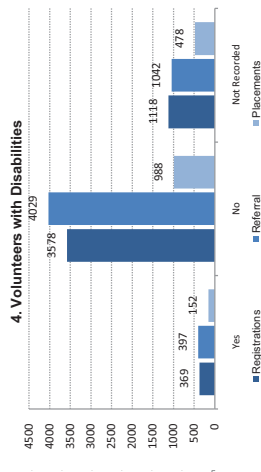
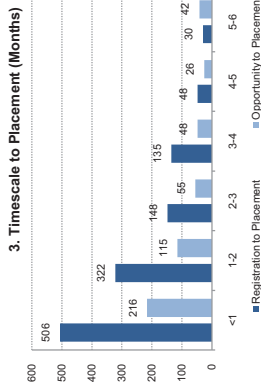
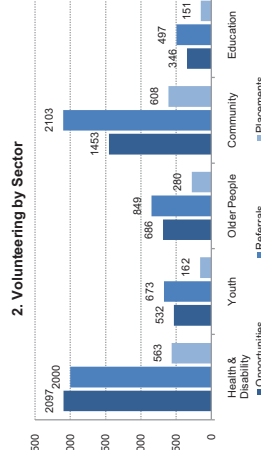
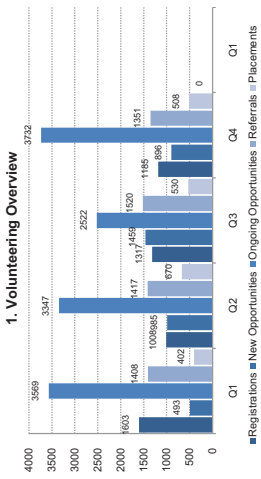
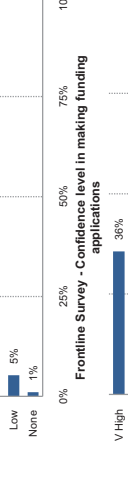
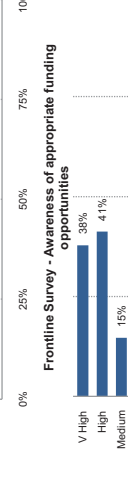
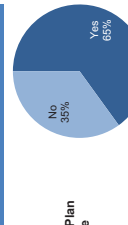
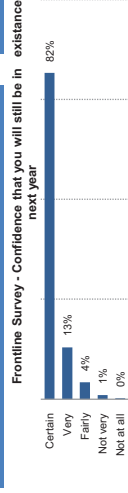


# Annex C Scorecard 1 2013-14 Performance Scorecard - Volunteering Data and Annual Survey Results of VCFS Organisations (Countywide) - December 2013



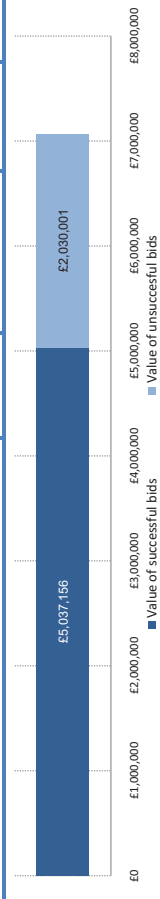
CVS Arranged Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	31	11	24	6
Number of volunteers	437	363	532	76
Volunteering England 2013/14 Accreditation	<b>6 CVS</b>			
CVS achieving POASSO Level	None	1	2	3
Volunteering hours	<b>865,539</b>			

Number of organisations signed up to the Compact	Q1	Q2	Q3	Q4
Number of organisations signed up to the Compact	0	0	0	0
Compact breaches	0	0	0	0
Volunteering hours	<b>865,539</b>			



### Frontline Survey Responses

654 organisations responded to the Frontline Survey	Ave aware of Service	Have used service in the last 12 months	Very/Fairly Satisfied with Service	Fully/Mostly Met Requirements
Providing information & guidance on volunteer recruitment	94%	70%	87%	85%
Helping with volunteer recruitment (Brokerage)	83%	66%	86%	81%
Providing information on the management of volunteers	75%	28%	95%	95%
Providing information on developing a business plan	55%	10%	80%	70%
Helping with developing a business plan	50%	11%	84%	79%
Providing information on financial record keeping	45%	14%	91%	91%
Helping with financial recording keeping	44%	12%	95%	95%
Providing information on funding sources	87%	50%	87%	82%
Helping with funding applications	79%	25%	93%	97%
Providing information on governance	67%	17%	95%	92%
Help with establishing governance structures	48%	9%	93%	87%
Providing information on organisational policies and procedures eg complaints procedure	65%	19%	90%	93%
Helping with establishing organisational policies and procedures eg complaints procedure	60%	13%	93%	93%
Providing information on quality accreditation	39%	6%	88%	100%
Helping with achieving quality accreditation	35%	4%	100%	100%
Back office functions eg CRB checks	73%	51%	98%	97%
Providing advice and support for Trustee development	49%	15%	83%	88%



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